

# SelectHealth Community Care



# What is Accountable Care?

## Outcomes

- Improve the individual experience of care
- Improve population health
- Reduce the cost of health care for populations

## Processes

- Oversee the provision of clinical care
- Coordinate the provision of care across the continuum of health services
- Invest in and learn to use appropriate IT to manage population health

## Structure

- Bear financial risk for the measured health of a population
- Align incentives to encourage the production of high quality health outcomes



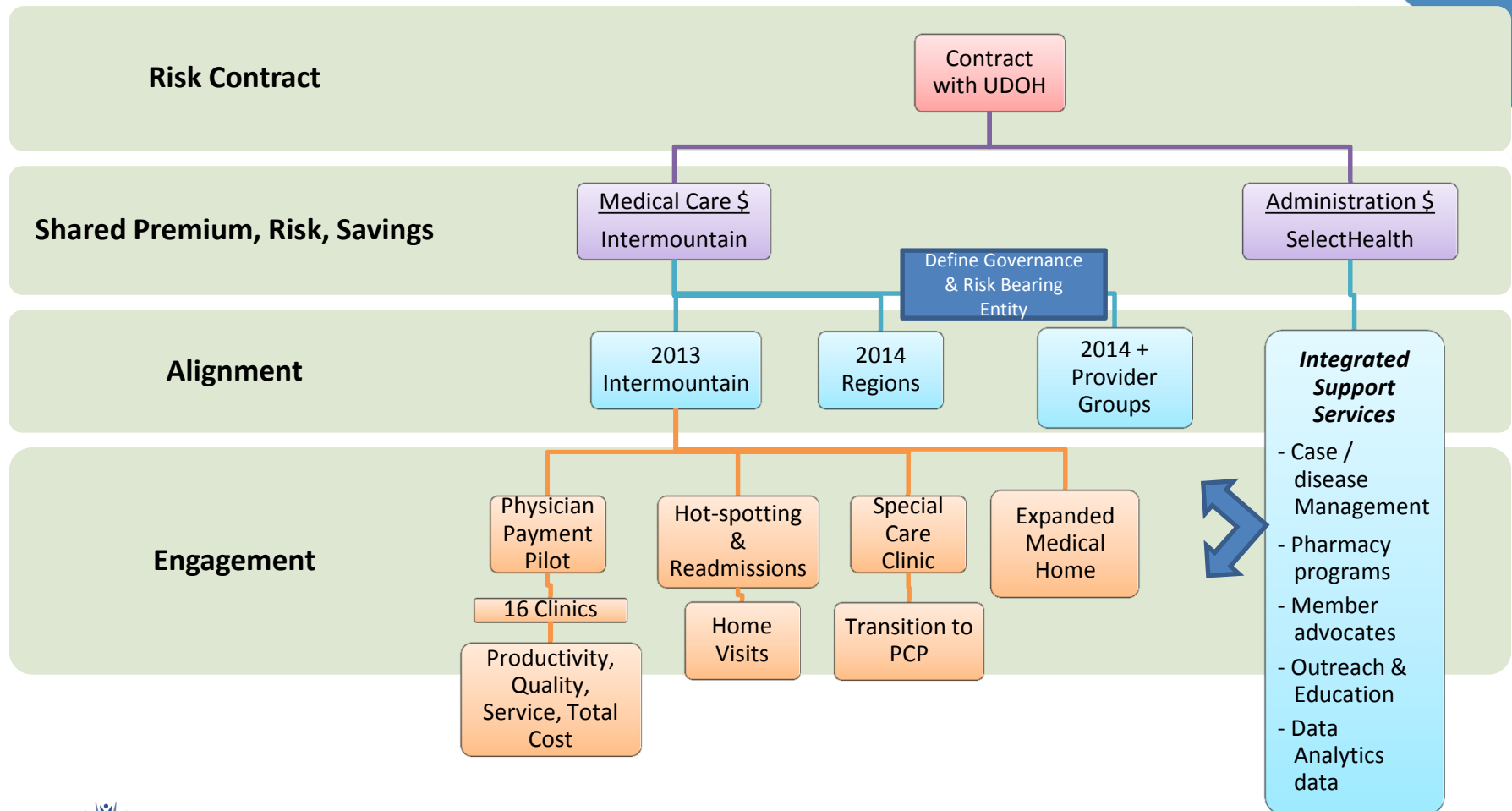
The background image shows a bright, modern hospital lobby. On the left, there are large floor-to-ceiling windows that look out onto a green landscape. A large, white, cylindrical pillar stands in the center-left. To the right of the pillar, there is a seating area with several light-colored upholstered chairs and a small round table. Large indoor plants, including a tall tree and various leafy plants in pots, are scattered throughout the space. The floor is made of light-colored tiles.

# **A healthcare organization practicing Shared Accountability**

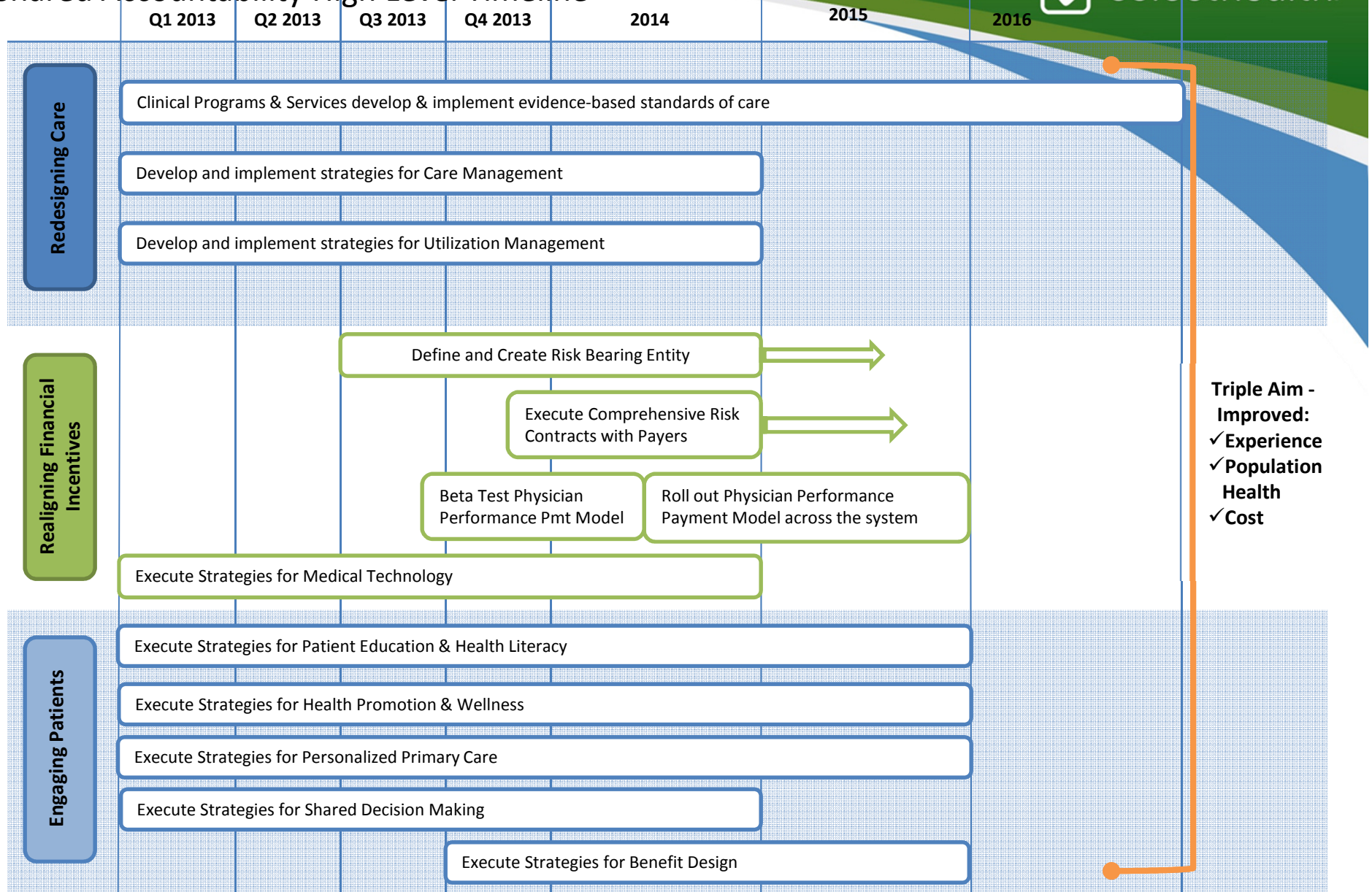
**...accepts responsibility for the quality, cost, and overall care of a defined population.**

***Accountability is Shared* amongst hospitals, physicians, patients, and payers.**

# Re-aligning Incentives



# Shared Accountability High Level Timeline





## Making a Difference

“I called a 56 year old Medicaid member – a single mom with a teenage son. She has Type 2 Diabetes, and when I met her , her a1c was 11.6 % in April 2013. Now it is 6.8 % as of the end of July 2013. She was able to get off her daily insulin and now she is on only oral medications. I got her into a clinic quickly since it was so high and she was miserable, couldn’t get out of bed, had blurry vision and overwhelming fatigue. She has lost weight and her blood pressure is now stable. She is now on a statin for her cholesterol. She has become more active, sleeps better and has her stress under control, she says it is all because of my coaching and calls. She got her Master’s degree in Social Work and she has to take her licensure exam before she can get a job, but she has been too ill to study prior to now. The best part about this is that now that her health has improved , she will be able to study for her exam and get a good paying job. She apparently went into debt going thru school, but she is very motivated, I think she will definitely succeed in the future.”